

## Quail Creek Booking Disclosures

### Hotel Policies

Guest Check-In: 3pm | Guest Check-Out: 11am

### Guarantee and Cancellation Policies

Please notify by 5:00pm the day prior to arrival for all cancellations. Failure to cancel will result in a full charge processed on the card used at time of booking. You may reach our reservations team at (256) 784-5033 for further assistance with your booking.

### Your Privacy

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in. This email may contain links to websites that collect personally identifiable information about you. QC is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

### Modify and Cancel Information

Any modification to a reservation is subject to the hotel's availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. If you require further assistance, please contact us at (256) 784-5033. Please note that reservations cannot be changed or canceled via email.

### Guarantee Rules

For reservations guaranteed with a form of payment at time of booking, rooms / spots are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

### Smoking Policy

Our non-smoking policy is strictly enforced. A penalty of \$800 applies for smoking in a guest room. Please note: cigar smoking is not permitted on hotel premises.

### Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate, or any other reservation information is strictly prohibited and may have legal consequences.

**Early Departure**

When you check-in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

**Liability**

Quail Creek is not responsible for any property or persons struck by range balls, carts, or other guest provoked engagements. Customers are responsible securing vehicles while on resort property as QC is not responsible for any theft or damage to vehicles.

I will read and abide by Quail Creek's Resort Rules \_\_\_\_\_

I understand the above and agree to Quail Creek's terms and conditions \_\_\_\_\_

Date: \_\_\_\_\_